



## Suspension Notice

### 서비스 정지(Suspension) 알림: Air Madagascar (MD 258) \*

BSP 대리점 귀하,

Air Madagascar (MD 258)이(가) BSP KOREA, REPUBLIC OF 13.11.2021 현재 정지(Suspension)되었음을 알려드립니다.

이번 서비스정지(Suspension)와 관련하여, **귀사가 다음으로 취해야 할 조치**에 대한 안내를 드리고자 합니다:

**1. 모든 Air Madagascar (MD 258)의 티켓팅 업무를 중지하십시오.**

Air Madagascar 은(는) 더 이상 BSP KOREA, REPUBLIC OF 에 참여하지 않으므로, **귀사는 이 항공사를 대행하는 티켓 발권, EMD 및 환불 업무를 중지해야 합니다.**

**2. 서비스 정지(Suspension)된 항공사와 관련된 모든 금액을 귀하의 IATA BSP 에 대한 향후 송금액에서 제외하십시오.**

Air Madagascar 와(과) 관련된 모든 미지급 빌링금액(발권, EMD 및 환불)을 귀하의 BSP 빌링(청구서)에서 제외하여 IATA BSP 에 송금해야 하는 정확한 금액을 계산해야 합니다(여행사 입금 세부 정보 또는 여행사 빌링 세부 정보를 참조하십시오).

**BSP 에 지급해야하는 조정사항과 최종 금액에 대한 자세한내용은 IATA 고객 포털의 ICE - IATA Customer E-Statement service 를 참조할 수도 있습니다.**

**3. IATA BSP 에 대한 다가오는 송금액을 조정하십시오.**

최종 조정된 빌링 금액이 나오면(위의 2 단계 후), 해당 금액을 입금일까지 IATA BSP 에 송금해야 합니다.

입금액 송금 과정에서 다음 중요 사항들을 유념해주시기 바랍니다.

- **송금액이 부족할 경우 귀사의 업무에 지장(Risk Events/Irregularities)을 초래할 수도 있으므로** 귀사의 송금액을 정확히 조정하는 것이 중요합니다.
- **Direct Debit 과 같은 자동결제를 사용하는 경우**, 해당 청구 기간에 자동결제가 아닌 수동 결제로 송금될 수 있도록 합니다.

**4. 미지급된 빌링금액은 Air Madagascar 로 직접 정산하십시오.**

마지막으로 서비스 정지(Suspension)된 항공사와 관련된 모든 미지급한 빌링금액 (2 단계에서 IATA BSP 빌링금액으로부터 제외된 금액)은 **IATA BSP 외부에서 Air Madagascar 와(과) 직접 정산해야 합니다.**

귀사에 서비스 정지 건으로 발생할 수 있는 불편에 대해 유감스럽게 생각합니다. 아쉽게도 해당 건은 IATA 가 통제할 수 없는 부분입니다. 최대한 원활한 진행을 위해 상기 안내 지침을 따라 주실 것을 요청드리며, 협조와 지원에 감사드립니다.

[Get Support](#)

감사합니다.

Juan Antonio Rodriguez  
Director Financial Services Operations & Delivery  
International Air Transport Association (IATA)

\*항공사 정지 효과에 대한 상세 내용은, [결의안 850 부속문서 F](#). 이 요약은 단지 편의를 위해서 제공되는 것입니다. 만약 [결의안 850](#) 과 이 공지 내용이 상충하는 경우, [결의안 850](#) 을 적용합니다.

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## Suspension Notice

### Suspension of Air Madagascar (MD 258) \*

Dear Customer,

Please be informed that Air Madagascar (MD 258) has been suspended from BSP KOREA, REPUBLIC OF as of 13-Nov-2021.

In view of this suspension, we would like to provide you with some guidance on the **next actions for your business to take**:

**1. Please stop all Air Madagascar (MD 258) ticketing activities**

Air Madagascar is no longer a participant in BSP KOREA, REPUBLIC OF and **you are required to stop issuing tickets, Electronic Miscellaneous Documents (EMDs), and refunds on behalf of this airline.**

**2. Remove all amounts related to Air Madagascar (MD 258) from your upcoming payments to IATA BSP**

You need to calculate the correct amount to be paid to IATA BSP by removing any Outstanding Billings (pending and future tickets, EMDs and refunds) corresponding to Air Madagascar from your BSP Billing Reports (please refer to Agent Remittance Details or Agent Billing Details).

**You can also refer to the *ICE – IATA Customer E-Statement* service in the IATA Customer Portal for details on the adjustments and final amount to be paid to BSP.**

**3. Adjust your upcoming remittance payment to IATA BSP**

Once you have a final adjusted billing amount (following Step 2 above) you must ensure payment of this amount by the Remittance Day to IATA BSP.

The following items are important for you to remember while making the payment:

- It is critical that you adjust your payment as **any short payments may result in interruptions to your business (Risk Events/Irregularities).**
- **If you are using an automated payment method (direct debit),** you will need to issue a manual payment for this billing period.

**4. Kindly settle outstanding billings directly with Air Madagascar**

Finally, all Outstanding Billings related to the suspended airline (the amounts removed from the IATA BSP billings in Step 2) **must be settled directly with Air Madagascar outside of the IATA BSP.**

For any further questions, please contact the airline directly.

We regret any inconvenience this may cause to your business, which are unfortunately beyond IATA's control. We appreciate your cooperation and support in following the directions to enable as smooth a process as possible.

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**Kind regards,**

Juan Antonio Rodriguez  
Director Financial Services Operations & Delivery  
International Air Transport Association (IATA)

\*For a complete description of the effects of airline suspension, please refer to [Resolution 850 Attachment F](#). **This summary is provided for convenience only, and in the event of a conflict between [Resolution 850](#) and this notice, Resolution 850 shall control.**

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